NEW & IMPROVED NAME

The HES student services office has a new name—Office of Undergraduate Academic Program and Student Success—but you can call us “Student Success Office” for short. To go along with the new name, we have a new email address: HESStudentSuccess@missouri.edu

The purpose of the Office is to serve and support HES academic units, faculty, and students in accomplishing the University’s mission of teaching and the College’s mission of preparing professionals.

NEW & IMPROVED WAYS TO SERVE OUR STUDENTS

This summer we formed the HES Student Success Advisory Team. What is this, you ask? 😊 The Advisory Team provides guidance to the Office over the following areas: Academic action procedures, advising/retention services, ambassador program, career services, website updates, MU Connect, recruitment/marketing, and student records. Each unit has a team member (right); Alex & Carla represent the Office and Alex is the team captain.

We are excited to get this team started as we have much to do. There is great potential for this team’s work to enhance student retention and success.

Another new and important group under construction is the HES Undergraduate Curriculum Committee. As some of you may recall, HES used to have one, but it was disbanded several years ago; the unit heads have taken over its function and duties ever since. This set-up worked for awhile, but as the College continues to grow, it’s clear that we need a more formal review process that is more in-line with those of other Colleges on campus. Each unit has one faculty member representative. Our initial meeting was held in July. The first order of business is to become an official standing HES committee. Towards this end we wrote the committee charge for inclusion into the faculty bylaws. We recently submitted them to the FCCP for a faculty vote which went out last week. We look forward to serving the College and its mission.
UPDATES FROM CARLA

GRADUATION: **HES awarded 172 Spring 2020 degrees across our six areas.** August 3, I mailed the first batch of “graduation packages” that contained: diplomas, diploma cover, certificates (if applicable), outstanding senior cords (if applicable) and the *Dean’s Congratulations Letter*. The first mailing included 141 packages and two hand-delivered packages to international students. A few more for Spring 2020 will be mailed this week.

In the first round, nineteen Summer 2020 degrees were awarded. Once the diplomas are available, graduation packages will be mailed just as the Spring 2020 graduates. The last day to post summer candidates is September 4 – most of our remaining candidates will have their degrees awarded prior to that date.

RECRUIT BACK: Working with [Recruit Back](#) students is a highlight of my job---- I love celebrating with the students when they achieve their goal of earning their degree. Recruit Backs are students that left MU prior to earning their degree. These students normally have just a few classes to take, while some have up to a year’s worth of courses to finish. The students graduate with the degree that they were earning at the time they left MU. As such, I work directly with the departments if the requirements have changed – **Departments, THANK YOU for your help!**

We have had students earn their degree after 30 years; although most have not been gone quite that long. This past spring we awarded seven Recruit Back students their degrees. This summer we are on target to award five to six.

I truly love working with our recruit back students --- it is wonderful to guide them through the process, problem solve, encourage and celebrate with them --- they are so excited when they accomplish their goal of graduating from MU.

OUTCOMES/CAREER: MU uses [12Twenty](#) platform for collecting Outcomes information. This data is critical for all of us to know where and what your students are doing after graduation and is also a great recruiting tool for students and parents – they are interested in job placements upon graduation. The following link is the published MU Career Outcomes, [https://undergraduatestudies.missouri.edu/career-outcomes/](https://undergraduatestudies.missouri.edu/career-outcomes/), lots of great information. In 2019, HES had 62.1% working full-time and 27.9% continuing education.

This fall, we will start a new process requesting students to complete the survey --- we need everyone’s help in gathering this valuable information--- stay tuned.

HES BY THE NUMBERS

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*unofficial*

Available soon: **The Marist Mindset List for the Entering College Class of 2024**

**Carla Fun Fact**

My son and I attended a Tool concert in Raleigh NC, last November---it was an amazingly awesome time. Bradley and I have gone to a number of concerts: Nightwish, Alestorm, Glory Hammer just to name of few of the larger venues. When visiting him in Tennessee we usually hit the more local heavy/death/black metal groups. FYI, my taste in music covers a wide spectrum – mediation to black metal – and everything in between.
UPDATES FROM ALEX

SUMMER WELCOME: During June and July, HES advisors and the HES Student Success office staff met virtually with over 200 new students. Students attended a virtual orientation session and live Zoom Q&A in which they were oriented to advising and support services in HES. In addition, they enrolled into an orientation Canvas site that allows them to become familiar with the platform before beginning classes next week. Lastly, they met 1-1 with an advisor from their respective department to finalize their enrollment for the fall semester. In the exit surveys, students remarked that they felt very comfortable with their fall plans after meeting with their academic advisors.

Summer Welcome concluded on August 18 with an enrollment comparable to but slightly higher than last fall. This is a promising sign for the value of HES programs given the extraordinary circumstances and decisions that families are making with their students. Thank you to the faculty and staff advisors in each of the HES units for welcoming our new group of students with your expertise and enthusiasm.

FALL WELCOME: HES will host Fall Welcome for our new students on Friday, August 21 from 2:30-3:15pm in front of Gwynn Hall. Staff from the success office will be on hand to give out HES t-shirts, snacks, and tips/tricks for students to start the year off on the right foot. If you’re available, please join us to welcome new students.

FALL RESOURCE: https://undergraduatestudies.missouri.edu/news/vpugs-return-to-campus-plan/

GN_HES 1100 – INTRO TO HUMAN ENVIRONMENTAL SCIENCES: New HES students have the option to take an orientation course, GN_HES 1100. Course content for GN_HES 1100 has been updated with a dual focus: student success and career connections. These dual foci are wrapped up in the theme of well-being. During the course, students explore the impact of HES programs on wellbeing and learn how student success strategies can enhance their personal wellbeing.

The college piloted a 4-week summer section of GN_HES 1100 taught by Carla Jerome Beckmann and Alex Embree, success advisors in college. 20 HES freshmen from ArchSt, HDF, NEP, and TAM were enrolled. They received overwhelmingly positive student feedback at the end of the term. Students remarked that taking the course not only expanded their understanding of HES, but deepened their commitment to their own programs. They also shared that they felt that all students should have the opportunity to learn success strategies prior to beginning their first semester of college. Approximately 150 new HES students are enrolled into the fall sections of GN_HES 1100, which will be taught by Alex.

Who is Alex?

A proud graduate (twice!) of Mizzou, I’ve been working for the university since 2009. My first job was working as a college counselor in a small high school in rural Missouri before beginning my work with students in HES in 2011. Teaching student success courses and having career focused conversations are my two favorite parts of my work with HES students!

In my free time, I’m a robot constructing, dinosaur expert who cleans up after the tiny one in the photo above. I’ve been making the most of the current normal by learning to cook without a cookbook and figuring out why my first vegetable garden is an utter failure.
ADMISSIONS AND RECRUITING: The application for students entering Mizzou in Fall 2021 opened on August 1. The HES Office for Student Success will be sharing regular updates with units as admissions reports are available.

Historically, recruitment has involved a variety of strategies, primarily face-to-face daily visits with prospective students. At this time, the Office of Admissions is requesting that department visits are held virtually.

The student success office will be working closely with departments to implement additional recruitment strategies that include, but are not limited to:

- Virtual student panels
- Phoning students who’ve applied and been admitted into our programs
- Card-writing campaigns
- Virtual high school class visits

Mizzou, along with universities across the US, has recently decided that students will have an option to apply for admission without submission of ACT/SAT scores. Students who apply “test-optional” may not be eligible for certain scholarships or programs on campus that will continue to require a standardized test score.

PROCESS UPDATE

MINOR/CERTIFICATE REPORTS: To streamline the process and make reporting more consistent, updated reports on each unit’s minors and certificates will automatically be generated and distributed three times a year: August 15, January 15 and June 15. In addition, advisors of minor/certificates will receive a report prior to Early Registration which can be used to market courses to their HES minor/certificate students.

COVID-Related Links for Advisors and Faculty
- Show-Me Renewal’s Info for faculty
- Campus Advising/Student Services in Light of COVID-19
- Keep Learning Resources
- Proctoring options for Fall 2020
- Guiding Principles for Class Accommodation Plans
- Tips for Classroom management during COVID
- Presentation on COVID science
- Daily Symptom Checklist
- Checklist for faculty notified of positive COVID-19 student

Have a great semester!
Go HES Tigers!